

About Our Family Assessment Centres

Kaleidoscope has been operating since 2012, proudly making us one of the first providers of residential parenting assessments in the Northwest. Our family assessment centres are based in Greater Manchester and Burnley.

What We Offer

- 13 week parenting assessments
- Parent Assess Framework
- CCTV monitoring with audio
- Communal living or self contained flats (dependant on setting)
- Freedom Programme



Get in Touch

To make a referral please contact our placements team on:

kaleidoscopenw@aol.com
07880287607

For further information below documents are available upon request:

- Costings
- SOP
- Parent's Guide
- Location Risk Assessments
- Ofsted & Regulation 25 Reports



Kaleidoscope Assessment Services Ltd.

"Evidence-Based Assessments, Child-Centred Outcomes."

familyassessmentcentrenorthwest.co.uk



Admission Criteria

- Parents with one or two children up to the age of 5 years.
- Parents aged 16+ of any gender.
- Parents with learning disabilities.
- Families with a history of neglect, abuse, previous drug or alcohol addiction.
- Parents with mental health difficulties.
- Parents who have experienced domestic abuse.
- For physical impairment we **cannot** accommodate families unable to climb stairs unaided.

Contact Details

Registered Manager: Joanne Kelly
Email: kas.dh@familyac.co.uk
Phone: 0161 221 9829

About Dumbell House

- Opened in 2023.
- Can accommodate up to 2 families at a time.
- Communal living with private bedrooms & en-suites.
- CCTV monitoring with audio.
- Freedom Programme.
- Ofsted rated 'Good.'
- Situated close to public transport links.
- 24/7 staffing on site.
- Tailored assessment plans for each family.
- Direct work sessions.
- Social work sessions.
- Monthly activities/trips for families.

Dumbell House

📍 Located in Salford, Greater Manchester



Feedback from Professionals

"My overall experience of the staff team and the environment was extremely positive. Staff were welcoming, calm and highly child centred throughout. Dumbell House provided a safe, structured and well managed environment. The staff team were organised, responsive and worked effectively with me as the social worker. Their professionalism and child focused practice supported informed decision making and ensured that baby's welfare remained the priority at all times."
Placing LA Social Worker



Admission Criteria

- Parents with one or two children up to the age of 5 years.
- Parents aged 16+ of any gender.
- Parents with learning disabilities.
- Families with a history of neglect, abuse, previous drug or alcohol addiction.
- Parents with mental health difficulties.
- Parents who have experienced domestic abuse.
- For physical impairment we **cannot** accommodate families unable to climb stairs unaided.

Contact Details

Registered Manager: Alice Kimbley
Email: kas.cr@familyac.co.uk
Phone: 0161 460 8266

About Chester Road

- Opened in 2014.
- Can accommodate up to 3 families at a time.
- Communal living with private bedroom and shared bathrooms.
- CCTV monitoring with audio.
- Freedom Programme.
- Ofsted rated 'Good.'
- Large garden to the rear of the property.
- 24/7 staffing on site.
- Tailored assessment plans for each family.
- Direct work sessions.
- Social work sessions.
- Monthly activities/trips for families.

Chester Road

📍 Located in Stretford, Greater Manchester



Feedback from Professionals

"The experience at Kaleidoscope has been highly beneficial for the family. The dedicated support from the staff, along with effective communication and collaboration, has led to positive outcomes for the family. This experience underscores the importance of a supportive environment and consistent guidance in helping families thrive."

Placing LA Social Worker



Admission Criteria

- Parents with one or two children up to the age of 5 years.
- Parents aged 16+ of any gender.
- Parents with learning disabilities.
- Families with a history of neglect, abuse, previous drug or alcohol addiction.
- Parents with mental health difficulties.
- Parents who have experienced domestic abuse.
- For physical impairment we **cannot** accommodate families unable to climb stairs unaided.

Contact Details

Registered Manager: Rebecca Burridge
Email: kas.fh@familyac.co.uk
Phone: 01282 454 576

About Finsley House

- Opened in 2012.
- Can accommodate up to 3 families at a time.
- Self-contained flats.
- CCTV monitoring with audio.
- Freedom Programme.
- Well-maintained garden and outdoor area.
- 24/7 staffing on site.
- Tailored assessment plans for each family.
- Direct work sessions.
- Social work sessions.
- Monthly activities/trips for families.

Finsley House



Located in
Burnley,
Lancashire



Feedback from Professionals

"I feel that the home provides a high level of support to parents and their children, whilst undertaking evidence-based assessments of parents, through direct observations and direct work and monitoring. I feel that staff communicate well with other relevant members of the MDT, and share concerns appropriately, so that the children are safeguarded adequately."
CIC Nurse



Ofsted Reports:

"Social workers are very positive about the staff team and the quality of the assessment process. They are kept informed on a weekly basis about their families' progress. This demonstrates good professional relationships and that the centre communicates well with stakeholders."

"Parents have trusting relationships with staff and they feel able to talk with them about any concerns or requests. Parents are welcomed into the centre in a sensitive way. Staff help them to understand expectations of their placement and how the assessment process works. Parents receive planned individualised support that is centred around their identified needs and risks."

"There is a good focus on safeguarding at the centre. Positive management of families' care ensures that safeguarding concerns are identified and addressed. This ensures children's safety. The centre maintains good relationships with stakeholders and social workers so that they are aware of any developing concerns."

"The centre is secure, warm and welcoming. There were no health or safety concerns identified."



"Parenting assessments are of a good standard and are in line with local authority and court directions. They highlight progress made and detail the specific issues that need to be addressed at the centre. The assessment process is thorough. Parents' views are listened to and are evidenced in the work that is carried out at the centre."

**Kaleidoscope
Assessment
Services Ltd.**

*"Evidence-Based Assessments,
Child-Centred Outcomes."*

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